



Thank you for submitting your parking questions and concerns to Staff Senate. Christopher Phelps, Assistant Director of Transportation Services and his team have prepared the response below.

If you need further information, please don't hesitate to reach out to Transportation Services via email at transportation.services@unt.edu or call 940-565-3020. They can also be reached via [Facebook](#) and [Twitter](#) during office hours.

Thank you,
UNT Staff Senate

Parking Questions and Concerns

Refunds/ Credits 2019-20 Annual Permit Refunds

- The decision not to offer refunds or credits for 2019-20 parking passes was made by UNT leadership in parcel with other university-wide decisions related to COVID-19.
- Permits are sold on an annual basis – valid for a calendar year, from August until the next August. Since the campus remained open and is operational, we are not offering refunds or credits for 2019-20 annual permits.

2020-21 Annual Parking Permits

- We recommend that staff who know they will be on campus regularly this fall go ahead and purchase a 2020-21 annual permit.
- Permit prices are the same as the 2019-20 academic year and are on sale online via transportation.unt.edu.
- For those hesitant to commit to an annual permit, we have daily parking passes available for \$5 per day. Additionally, we have hourly parking available in lots throughout campus and in both the Highland Street and Union Circle garages.
- Annual permits are prorated with the price dropping monthly, starting November 1.

- Traditionally, the Highland Street Garage sells out of available inventory in August and there is demand for A Reserved parking in most locations. We anticipate Faculty/Staff permits to remain available for purchase at any point in the coming academic year.
- In light of COVID-19, we will honor 2019-20 parking permits beyond the expiration date noted – August 10, 2020 -- and until September 1 in parking areas that are not reserved (i.e., A Reserved and RR lots that have a set capacity).

Background – Parking at UNT

- UNT Transportation Services is an auxiliary of the university and receives no parking funding directly from UNT, student fees or tuition (per state law). Transit operations are partially paid for by a student fee.
- Our parking operation is funded by permit sales. Our costs include the years long debt service on the new Lot 20 (formerly Fouts Field), Highland Street Garage, as well as projects like Lot 85.
- All parking lot maintenance and construction is paid for from funds collected via permit sales and citations.

Availability of Parking on Campus

- Parking on campus is ever-changing given the expansion and construction of new buildings. Redevelopment will continue to affect the location of parking – especially at the heart of campus. No matter what happens on the main part of campus, we will continue to look for ways to support our campus parking needs.
- Overall, we have added more than 1,200 parking spaces in the last two years. With this, we still have seen plenty of open parking lots – especially Lot 20, which includes bus service to the Union in as little as 10 minutes.

Other Concerns (not addressed above)

Why can we no longer park on the 7th floor of Highland Street Garage?

The Highland Garage reached capacity more often this past year since the facility opened. We are limiting Faculty/Staff permit parking on the seventh floor for the following reasons:

1. To maintain availability for pass holders who pay a premium for garage parking
2. To create more space for Faculty/Staff who will opt for hourly/daily parking in lieu of an annual permit
3. To increase capacity for the increase in demand for hourly parking when the new dining facility opens this fall.

Given that relatively few F/S utilized the seventh floor for parking, and the following lots – all within a half-block of the HSG -- are available to F/S permit holders, the impact is expected to be minimal.

- Union Circle Garage (floors 2 and 3)
- Faculty/Staff Lots 36 and 37
- Eagle Lots 38, 39, 40, 41 and 42

Why have A permits renew in July instead of June?

We were originally going to start annual permit sales in mid-April. COVID-19 altered those plans and we had to wait until the president and other UNT leaders approved the 2020-21 Rules and Regulations before initiating permit sales and renewals so we are running just a bit behind this year.

Please lower the fee for Highland Street Parking

Highland Street Garage hourly parking rates start at \$2 per hour with a maximum of \$16 per day. These rates are in line with other premium parking on campus and in the area, especially given the garage's proximity to the heart of campus.

Additionally, these rates have remained the same for six years in both the Highland Street and Union Circle Garages. Meanwhile, hourly rates in ParkMobile and Smart Meter lots have not increased in more than four years.

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